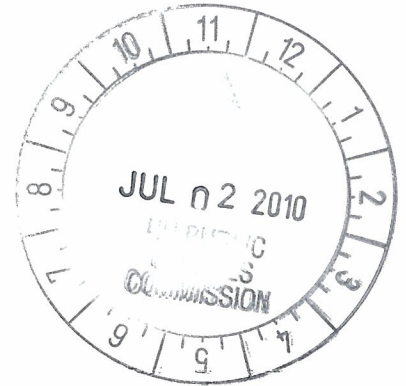


DW10-091

22 Wellesley Rd
Nashua, NH 03062
June 29, 2010



State of NH Public Utilities Commission
21 South Fruit St, Suite 10
Concord, NH 03301

Re: Pennichuck Water Works, Inc., Permanent & Temporary Rate Increase

Dear PUC:

I have read the proposal sent to its customers by PWW. As a customer, I object to the proposed increase for the following reasons:

- The proposed increase will raise residential bills by nearly 20%. How many of us, struggling in the current economy, have had *our own* incomes increase by 20%? The increase is not in line with the general economic conditions of the state.
- Even the temporary rates exceed the prevailing economic norms. Recently, I received a pay increase of 5%. It has been the first increase in 5 years. That equals 1% per year. I would be comfortable with PWW receiving an increase equal to 1% per year since their last increase.
- That PWW's ROI has declined to 5.65% is not a compelling reason for a rate increase. Many, many American companies have experienced a decline since the economy tanked. Fact of life. Deal with it. PWW can sell off some of its extensive real estate holdings to make up the difference.

I hope the PUC, if it does grant an increase, will grant one more in line with NH's current economic climate.

Most sincerely,

Diane Valladares